



NAGMA WALKER **GENERAL MANAGER, THE REEFS RESORT & CLUB**

SOUTHAMPTON, Bermuda – As General Manager of The Reefs Resort & Club, Nagma Walker wears many hats, but her main focus is ensuring the happiness of guests and a positive synergy among her staff. Recognized for gracious hospitality and a private pink-sand beach, the refined yet relaxed resort pairs classic sophistication with a highly personalized level of service.

In 2009 The Reefs Resort & Club engaged Walker to open The Reefs Club, a set of luxurious beachfront private residences. Regarding the completion of The Reefs Club as the greatest achievement of her career, Walker landed a promotion as the new general manager of the resort. In 2014, Walker was named Bermuda's Hotelier of the Year.

"I will never forget the look of pure awe in the owners' eyes when walking into their residences at The Reefs Club for the first time," explains Nagma Walker, general manager, The Reefs Resort & Club. "What was once a vision became a reality that far exceeded everyone's expectations."

The Reefs Resort & Club has achieved many accolades from various travel publications, including the award for top resort in the Caribbean by both *Condé Nast Traveler* and *Travel + Leisure*. Training and motivating the staff with a focus on quality customer service and strong attention to detail, Walker and her team go above and beyond to ensure a memorable vacation experience resulting in a loyal clientele base with high return rates year after year. Walker continues nurturing the essence of feeling perfectly at ease with unsurpassed hospitality that has become the reputation of the family-owned resort.

"I've always loved working with people and making an impact," explains Walker, "With constant drive, our team works hard to exceed our guests' expectations. We aim to provide a one-of-a-kind experience resulting in lifetime memories."

Walker gained a certificate in hospitality management through Cornell University's online subsidiary and has experience in various capacities with small, independent hotels and major chains such as Marriott International properties, Raffles Hotels & Resorts and Fairmont Hotels & Resorts in the United Kingdom and Bermuda. Prior to joining The Reefs Resort & Club, Walker was the general manager of Ariel Sands Hotel. In addition to her success at The Reefs Resort & Club, Walker has served on the Board of Directors and General Administration committee for the Bermuda Hotel Association.

An intimate upscale Bermuda resort focused on four-diamond personalized service, The Reefs Resort & Club presents classic sophistication. Recognized for gracious hospitality, this family-owned cliffside resort overlooks a pink-sand cove and boasts breathtaking ocean views. A top voted resort among travelers within the Caribbean, Bermuda and the Bahamas, The Reefs Resort & Club welcomes loyal clientele year-after-year with distinctive experiences and timeless luxury.

For more information about The Reefs Resort & Club please visit www.thereefs.com or call 800.742.2008 to make a reservation.

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