



SAWGRASS GRAND

Pet Policy

(This policy applies to domesticated pets other than Service Animals)

Thank you for choosing to visit The Sawgrass Grand (the Hotel) with your pet. It is the Hotel's intent to provide you with not only a wonderful and enjoyable stay, but also a safe one. For the comfort and safety of all guests and pets, the Hotel kindly requests that all pet owners act responsibly with their pets. Please read, adhere and agree to the following Hotel pet policies.

- Your pet is a domesticated dog that weighs no more than 20 lbs.
- Your pet should have all recommended vaccinations currently up-to-date, and you agree to obtain and provide current records from a licensed veterinarian regarding your pet should the Hotel request this information from you at any time.
- The Hotel charges a one-time, non-refundable **\$50 cleaning fee** for a pet in your room. You understand that additional fees may apply in the event your pet(s) causes any damage.
- You agree to pay the Hotel any charges for any necessary cleaning or repair due to pet stains and/or damage, as determined within the sole discretion of the Hotel. You hereby authorize your credit card on record to be charged for the cost of these additional services.
- The Hotel allows a maximum of one (1) pet per room.
- Your pet should be leashed or restrained at all times in public spaces in the Hotel or on the property.
- Your pet should be supervised at all times while in the Hotel or on the property. A local pet sitting service can be arranged for you through the Hotel's concierge. Since these services are not provided by the Hotel, the Hotel cannot be held responsible for any pet service engaged by you.
- A \$10 per hour "time out" fee is assessed by the Hotel if a pet is left unattended and needs to be removed from a guestroom.
- You must notify the front desk and hang the "Pet Friendly Room" door hanger when you leave your pet(s) unattended in the guestroom.
- Pets are not allowed in food & beverage, pool or fitness center areas.
- You are responsible for pet waste clean-up inside the Hotel and throughout the property grounds.
- You understand that if your pet is in the guestroom, your pet must be caged and/or you must be present in your room if and while being serviced by anyone (i.e., housekeeper, engineer, room service, etc.), unless other arrangements have been made in advance with the Front Desk.
- You agree that you are responsible for the noise your pet creates and will ensure that your pet does not disrupt the quiet enjoyment of other hotel guests.
- You agree that should the Hotel determine in its sole discretion that your pet is objectionable to other hotel guests, you must immediately make other arrangements to house the pet outside the Hotel.
- You release the Hotel, the hotel manager and their respective subsidiaries and affiliates (the "Hotel Entities") from any and all liability for any injury and/or damage suffered by your pet.
- You agree that you assume full responsibility for any injury or damage caused or alleged to be caused by your pet and incurred or alleged to be incurred by any guest, employee or invitee of the Hotel. You agree to indemnify, defend and hold harmless the Hotel Entities from and against any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including

attorneys' fees and court costs) suffered by the Hotel Entities or asserted by any other hotel guest, invitee, employee or person arising out of or in connection with your pet's stay at the Hotel.

- You understand and agree that the Hotel retains the right to exclude your pet if, in the Hotel's sole discretion, your pet is considered dangerous by reason of size, disposition or is likely to frighten or harm other guests of the Hotel.
- You confirm that your pet has all required and up to date vaccinations and inoculations and does not have any communicable illnesses or diseases.
- You agree that at all times while on Hotel property you will ensure your pet complies with all relevant laws and regulations of the Hotel including any laws or regulations relating to the muzzling of your pet.

****If the Hotel determines any failures to comply with any part of the above agreement, you may be asked to leave the Hotel immediately and without reimbursement. ****

Please provide a cell phone number in the event the Hotel needs to reach you in relation to your pet.

I have read, understood, and agreed to the above:

Guest Signature: _____

Guest Name (print): _____

Date: _____

Emergency Contact Phone Number: _____

Witnessed by: Hotel employee's name & title:

(Printed): _____

Signature: _____