



HOTEL DRISCO  
PACIFIC HEIGHTS



An Introduction  
To Your Stay With Us



## Welcome to the Hotel Drisco. You are in for a special treat.

We have prepared this guide to introduce you to the wide variety of services and amenities we offer our guests, most of which we provide on a complimentary basis. I sincerely hope you enjoy your stay with us, that you recommend us to family and friends, and that you come to think of the Hotel Drisco, as so many of our repeat guests do, as your "home away from home."

At Your Service,

A handwritten signature in black ink that reads "John Spear". The signature is written in a cursive, flowing style.

John Spear  
General Manager



## Parking

Street parking in the vicinity of the hotel is free, convenient and *usually* readily available. Although we do not offer valet service or a dedicated

parking lot, just let us know where your vehicle is parked and our Bell Staff will be pleased to safeguard your keys and assist in moving your vehicle, as required by neighborhood parking restrictions.

Remember that despite our exclusive location in San Francisco's loveliest neighborhood, you are parking in an urban area, and you should take basic precautions—do not leave luggage or other valuables visible in your vehicle and please take care not to block our neighbors' driveways.

Finally, please be advised that when parking parallel to the curb on a hill, local law requires you to "curb your wheels" so that your car will not roll into traffic should the parking brakes fail.





### City Parking Restrictions


If you plan to look after your vehicle yourself, please observe the following parking restrictions, which are clearly posted in many locations:

A three hour time limit is in effect from 8 a.m. to 6 p.m., Monday to Friday.

Parking is not permitted during these street sweeping days and times:

 Pacific Avenue north side (opposite the front of the hotel) on the first and third Tuesday of every month, from noon to 2 p.m.

 Broderick Street (the hotel cross street) on the first and third Wednesdays of every month, from noon to 2 p.m.

 Pacific Avenue south side (directly in front of the hotel) on the first and third Thursdays of every month, from 9 a.m. to 11 a.m.



## Transportation

**Important!** Taxis in San Francisco cannot be reserved in advance, nor are they always a reliable means of transportation when called. We highly recommend that you make advance reservations for all your transportation needs, especially during rush hours, major events and inclement weather.

Our chauffeur service is complimentary for one-way trips to the Financial District, Union Square and the Presidio, from 7 a.m. to 9:30 a.m. on the half hour each weekday morning—advance reservations are required. Please ask the Front Desk for availability and pricing to other destinations.



### Airport Chauffeur

Our chauffeur service is available to San Francisco International Airport (SFO) for \$65, and for \$75 between 10 p.m. and 6 a.m. Service **from** SFO, to/from other local airports, and in other vehicle types is also available. Gratuity is at your discretion.

## Heating & Cooling

Depending on the weather, the heat will be turned on for several hours in the morning and early evening. During these times, you may control the heat in your room by adjusting the white knob on your radiator. Should you require additional heat, you will find a space heater in your closet.

Like many older buildings in San Francisco, the Hotel Drisco does not have air conditioning, however the windows open to let in fresh air and a fan is located in your closet, or behind your bathroom door.



## Food & Beverages

We serve a complimentary European-inspired continental breakfast from 7 a.m. to 10 a.m. every morning in the Dining Room, one level below the lobby. On weekend mornings we include smoked salmon and French brie on our buffet. Be sure to ask a server for a delicious cup of *illy* espresso, cappuccino or hot cocoa.

Our complimentary wine reception is held each evening from 5 p.m. to 6:30 p.m. in our Dining Room. We feature a rotating selection of California wines as well as an array of artisan cheeses, charcuterie, fruit and a hot hors d'oeuvre.

Gourmet fair trade coffee, whole leaf tea and citrus water are available 24 hours a day in our Sitting Room, just off the lobby area. During tea time from 3 p.m. to 5 p.m., we also offer delectable chocolate-dipped biscotti.

Our Room Service menu was created to highlight local San Francisco Bay Area ingredients. All menu items are available 24 hours a day. We also offer beer and wine from 6 a.m. to 2 a.m. daily. A complete menu is located on your desk or nightstand.

In addition to the freshly-prepared items on our room service menu, we offer a wide variety of sweets, snacks and beverages 24 hours a day. Both our Snack menu and tableware available for your use are located in the cabinets under your television.



## Entertainment

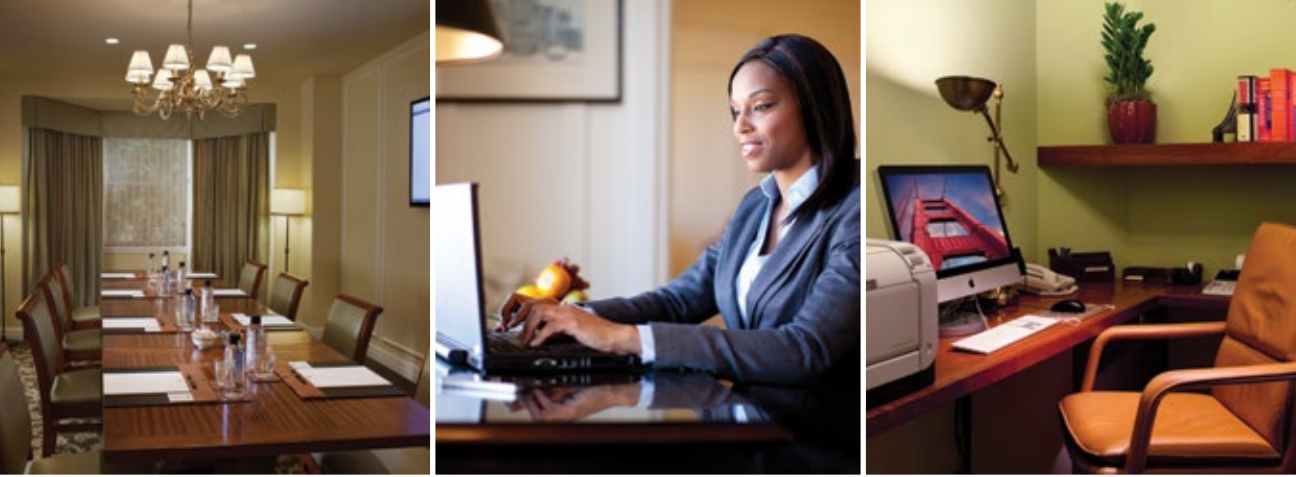
Your guestroom TV provides high-definition programming, and a DVD player is located just below the main screen or in the cabinet beneath your television. We offer an extensive library of DVD movies, all complimentary—just ask the Front Desk.

The audio system on your night stand serves as a stereo tuner, an alarm clock and an iPhone/iPod charger. (Tip: Press the *Snooze/Dimmer* button repeatedly to increase or decrease the brightness of the display). You can also stream audio from your device directly through the speaker system. A variety of adaptors are available at the Front Desk.

## Health & Fitness

Our Fitness Center, located one level below the lobby, is open 24 hours a day. In addition to both weight and aerobic equipment, we offer two bicycles for your use, complete with helmets, backpacks and locks. Please inquire with the front desk to reserve the bikes at no charge.

Also available at the front desk are complimentary passes to the nearby Presidio YMCA, an extensive facility with a 3,200 square foot fitness floor, an Olympic-sized lap pool, a hot tub, a basketball court, six tennis courts, a cycling studio and an exercise studio.



## Business Services

We offer complimentary wireless internet access for all your devices. No login or password is required—simply select the Hotel Drisco network. For 24-hour technical assistance please call (800) 650-4373 toll-free. Should you require a secure cabled connection, we would be pleased to provide for this in your room.

Our Business Center, located one level below the lobby, is open 24 hours a day. All services, including computer use and printing, are free of charge. Limited domestic faxing, copying and secretarial services are also available on a complimentary basis at the Front Desk.

We are pleased to offer you digital voice mail service as well as complimentary calls to any number in the United States and Canada from your guestroom telephone. Rates for International calls and calls in excess of one hour are available in your Guest Directory and at the Front Desk.

Our Boardroom seats up to 12 guests. Our Manager will be pleased to discuss room rental and catering options with you.

A variety of office supplies are located in the guestroom night stand or desk. Should you require anything else, just ask at the Front Desk.

For laundry, dry cleaning and pressing services please refer to the forms located in your closet.



## A Perfect Night's Sleep

Turndown service will be provided each evening between 5 p.m. and 9 p.m., provided you have not placed the "Privacy Please" sign on your door handle. We will turn down your bed, fill your ice bucket, lay out your slippers and robe, deliver chocolate-covered shortbread cookies and, if requested, refresh your towels. In addition, we provide you with complimentary bottled water daily.

We have provided a Pillow Menu, located on top of your bed, listing a variety of down and synthetic pillow options. Please let us know if we can deliver any special pillows to your room to help you sleep more soundly.

For complimentary overnight shoeshine service please contact the Front Desk.

If you are having trouble sleeping, you will find an adaptive-sound machine on your night stand. Many guests find this is helpful in canceling out unwanted background noise.





## Additional Complimentary Services

Both chilled and room temperature bottled water is provided in the cabinet beneath your television. If you are staying in one of our suites, we offer fresh fruit on arrival, a fully stocked *Nespresso* machine and an *Oxford Valet* to keep your clothes wrinkle-free.

*The San Francisco Chronicle* will be delivered to your room early each morning. *The New York Times* and *The Wall Street Journal* are available for delivery on request and are provided in our Sitting Room and Dining Room.

In addition to the lovely *Agraria* products in your bathroom, we also offer many other personal grooming products. Housekeeping would be pleased to deliver any of these items to your room.

You will find a variety of amenities located in your guestroom closet. The shopping bags, garment bags and slippers are yours to take with you. The many other amenities are for your use while you are our guest, including the shoehorn, shoe brush, robes, iron, ironing board, umbrella and safe.

Housekeeping will service your guestroom between 8 a.m. and 5 p.m., provided you have not placed the "Privacy Please" sign on your door handle. If you require early servicing, please inform the Front Desk and we will be pleased to make your room a priority.