



HOTEL DRISCO
PACIFIC HEIGHTS



An Introduction
To Your Stay With Us



Welcome to the Hotel Drisco. You are in for a special treat.

We have prepared this guide to introduce you to the wide variety of complimentary services and amenities we offer our guests.

I sincerely hope you enjoy your stay with us, that you recommend us to family and friends, and that you come to think of the Hotel Drisco, as so many of our repeat guests do, as your "home away from home."

At Your Service,

A handwritten signature in black ink that reads "John Spear". The signature is written in a cursive, flowing style.

John Spear
General Manager



Parking

Street parking in the vicinity of the hotel is free, convenient and *usually* readily available. Although we do not offer valet service or a dedicated parking lot, just let us know where your vehicle is parked and our

Bell Staff will be pleased to safeguard your keys and assist in moving your vehicle, as required by neighborhood parking restrictions.

Remember that despite our exclusive location in San Francisco's loveliest neighborhood, you are parking in an urban area, and you should take basic precautions:

- Do not leave luggage or other valuables visible in your vehicle.
- Please take care not to block our neighbors' driveways.
- When parking parallel to the curb on a hill, local law requires you to "curb your wheels" so that

your car will not roll into traffic should the parking brakes fail.



City Parking Restrictions

If you plan to look after your vehicle yourself, please observe the following parking restrictions, which are clearly posted in many locations:

A three hour time limit is in effect 8 a.m. to 6 p.m., Monday to Friday.

Parking is not permitted during these street sweeping days and times:

 Pacific Avenue north side (opposite the front of the hotel) on the first and third Tuesday of every month, noon to 2 p.m.

 Broderick Street (the hotel cross street) on the first and third Wednesdays of every month, noon to 2 p.m.

 Pacific Avenue south side (directly in front of the hotel) on the first and third Thursdays of every month, 9 a.m. to 11 a.m.



Transportation

Important! Taxis in San Francisco cannot be reserved in advance, nor are they always a reliable means of transportation when called.

We highly recommend that you either make advance reservations for all your transportation needs or use your favorite ride-sharing service.

Our chauffeur service is complimentary for one-way trips to the Financial District, Union Square and the Presidio, from 7 a.m. to 10 a.m. on the half hour each weekday morning— advance reservations are required. Please ask the Front Desk for availability and pricing to other destinations.



Airport Chauffeur

Our chauffeur service is available to San Francisco International Airport (SFO) for \$65, and \$75 between 10 p.m. and 6 a.m. Service *from* SFO, to/from other local airports, and in other vehicle types is also available. Gratuity is at your discretion.

Heating & Cooling

We are pleased to offer an individually-controlled heating and cooling system. A thermostat is located on the wall in your guestroom (two in suites) with hot or cool temperature radiating from the ceiling. All bathrooms have heated floors. Should you prefer “natural” air conditioning, the windows in your room open wide to catch the cool Pacific breeze.



Food & Beverages

We serve a complimentary European-inspired continental breakfast from 7 a.m. to 10 a.m. every morning in the Dining Room, one level below the lobby. Be sure to ask a server for a delicious cup of *illy* espresso, cappuccino, latte or hot cocoa.



Your Guests Are Welcome!

Both our continental breakfast and wine reception are complimentary for hotel guests. Your friends and family who are not staying with us are welcome to join you for breakfast or the wine reception for \$20 each. Kindly advise any staff member if you are expecting guests. Children under 12 are complimentary.

Our complimentary wine reception is held each evening from 5 p.m. to 6:30 p.m. in our Dining Room. We feature a rotating selection of California wines as well as an array of artisan cheeses, charcuterie, fruit and a hot hors d'oeuvre.

Gourmet fair trade coffee, whole leaf tea and citrus water are available 24 hours a day in our Sitting Room, just off the lobby area. During tea time from 3 p.m. to

5 p.m., we also offer a variety of delectable biscotti.

Our Room Service menu was created to highlight local San Francisco Bay Area ingredients. All menu items are available 24 hours a day. We also offer beer and wine from 6 a.m. to 2 a.m. daily. A complete menu is located on your desk or nightstand.



Entertainment

Your guestroom TV provides high-definition programming and a Blu-ray disc player is located under your TV. We offer an extensive library of movies, all complimentary — just ask the Front Desk.

On your night stand you will find a simple alarm clock. We also offer wakeup calls that ring your telephone. Our complimentary WiFi is suitable for downloading and watching movies on your devices. For more information about WiFi see *Business Services* on next page.

Health & Fitness

Our Fitness Center, located one level below the lobby, is open 24 hours a day. In addition to both weight and aerobic equipment, we offer five bicycles for your use, complete with helmets and backpacks. Padlocks are available for your use at the Front Desk. If you would like the use of a bicycle, kindly inform us the night before.

Also available at the front desk are complimentary passes to the nearby Presidio YMCA, athletic including a 3,200 square foot fitness floor, lap pool, hot tub, basketball court, cycling studio, exercise studio and six tennis courts.



Business Services

We offer complimentary WiFi, no login or password—simply select the Hotel Drisco network. For 24-hour technical assistance please call (800) 650-4373 toll-free. Should you require a secure cabled connection, we would be pleased to provide for this in your room.

We are pleased to offer you digital voice mail service as well as complimentary calls to any number in the United States and Canada from your guestroom telephone. Rates for International calls and calls in excess of one hour are available in your Guest Directory and at the Front Desk.

Our Boardroom seats up to 18 guests. Our Manager will be pleased to discuss room rental and catering options with you.

A variety of office supplies are located in the guestroom night stand or desk. Should you require anything else, just ask at the Front Desk.

The Front Desk can arrange for laundry, dry cleaning, and pressing (standard or overnight). Forms and bags are in your closet or armoire.



A Perfect Night's Sleep

Turndown service will be offered each evening, provided you have not placed the "Privacy Please" sign on your door handle. We will turn down your bed, fill your ice bucket, lay out your slippers and robe, deliver chocolate-covered shortbread cookies and, if requested, refresh your towels.

We have provided a Pillow Menu, located on top of your bed, listing a variety of down and synthetic pillow options. Please let us know if we can deliver any special pillows to your room to help you sleep more soundly.

For complimentary overnight shoeshine service please contact the Front Desk.

If you are having trouble sleeping, you will find an adaptive-sound machine on your night stand. Many guests find this is helpful in canceling out unwanted background noise.



Housekeeping

Housekeeping will service your guestroom between 8 a.m. and 5 p.m., provided you have not placed the "Privacy Please" sign on your door handle. If you require early servicing, please inform the Front Desk and we will be pleased to make your room a priority.



Additional Complimentary Services

A fully stocked Nespresso machine, a hot water kettle, a selection of teas, tableware and a cooling unit containing cream for your coffee are all located in the credenza under your TV. You will also find two reusable glass water bottles and a Brita filter on top of your credenza. We offer fresh fruit upon arrival in our suites.



FWIW WRT
Texting ...

Are you a fan of text messaging?
Feel free to text us at (650) 797-0303
with any requests or questions

The San Francisco Chronicle will be delivered to your room early each morning. *The New York Times* and *The Wall Street Journal* are available for delivery on request and are provided in

our Sitting Room and Dining Room.

In addition to the lovely *Bvlgari* products in your bathroom for your use, many other personal grooming products are available, which Housekeeping would be pleased to deliver to your room.

You will find a variety of amenities located in your guestroom closet. The shopping bags, garment bags and slippers are yours to take with you. The many other amenities are for your use while you are our guest, including the shoehorn, shoe brush, robes, iron, ironing board, and umbrella.